



## **Cancellation/Refund Policy**

### **Private Sessions\*:**

- Cancellations made prior to 24hr in advance of the session may be rescheduled to another date.
- Cancellations the day of or a no show, are not eligible for a reschedule option or refund.
- No refunds after service is provided.

### **Spirit Party\*:**

- Cancellations at least 24 hours prior to the start of Spirit Party may move their registration and payment to a future Spirit Party. No refunds made.
- Cancellations at the start of or during Spirit Party (leaving or dropping off), may not move their registration and payment to a future Spirit Party, and payment refund is forfeited.

### **Courses/Certification Course\*:**

- Cancellations made prior to 48 hours of course start may reschedule for a future course start. No refunds made.
- Cancellations made after receipt of the course materials payment refund is forfeited. Student may reschedule for a future course start. No refunds made.
- Any student removed from the course for just cause (ie. refusing to sign the student agreement; attending class under the influence of alcohol and/or drugs; abusive/bullying behavior) forfeits the course fee and is banned from attending any future course starts.

### **Events\*:**

- Cancellations made prior to 48 hours of event start may be refunded.
- Cancellations made the day of and up to 48 hours, or if event/course materials are already delivered, are not eligible for a refund. They may be rescheduled for the next event start date.

**Retreats:** Retreat cancellation and refund policy can be found separately

\*All paid sessions, event, courses and retreats, must be paid in full prior to attendance and receiving access, whether online or in person.

Discounted sessions, events, courses and retreats are non-refundable.

Promotional pricing on sessions, events, courses is non-refundable.

